

Your POS plan

With your POS plan, you can enjoy the advantages of Kaiser Permanente along with the flexibility of additional doctor choice. Have a doctor you already like? That's fine – even if it's a non-Kaiser Permanente doctor. Want to choose a different doctor any time you need care?¹ That's fine too. And even if you use a non-Kaiser Permanente doctor, you're free to take advantage of our medical offices for services like getting labs and X-rays or filling prescriptions. (Many locations have doctors, lab, X-ray, and pharmacy all under one roof.)

How it works

With a Kaiser Permanente POS plan, there are two benefit tiers to choose from, and you can move freely from tier to tier without a referral. The provider you choose determines the tier, which affects the level of benefits you receive. (This includes your copayments, coinsurance and deductibles.) You'll have the lowest out-of-pocket cost when you receive care in-network at one of our convenient Kaiser Permanente medical facilities.

Each time you need care, you can choose from **two provider options:**²

In-network Providers (Tier 1)

This includes:

- Our own, carefully-selected doctors – primary care and specialty – in 26 Kaiser Permanente facilities throughout Metro Atlanta and in Athens
- 13 hospitals for inpatient care
- Over 45 affiliated urgent care centers
- Access to any hospital ER in an emergency
- Pharmacies at most Kaiser Permanente medical offices

Out-of-network Providers (Tier 2)

This includes any other licensed provider, hospital, or urgent care center.

No matter which tier you choose for care, you can still take advantage of our many health resources like online tools, classes at Kaiser Permanente medical facilities, and discounts on health-related products and services.



Have existing prescriptions?

To take advantage of Tier 1's lower prescription drug costs, you can call **404-846-6707** or visit **kp.org/newmember** and we'll help you transition any existing prescriptions to Kaiser Permanente. As a POS plan member, you can also bring your prescriptions to any other pharmacy you choose to have it filled at your Out-of-network (Tier 2) level of benefits.

Questions?

If you have any questions, just call Member Services at **404-261-2590** (Metro Atlanta area) or **1-888-865-5813** (other areas) (disponible en español), Monday through Friday, 7 a.m. to 7 p.m.

¹ Not all services are covered under Tier 2, the Out-of-network Providers.

² In-network Provider coverage is provided by Kaiser Foundation Health Plan of Georgia, Inc., a subsidiary of Kaiser Foundation Health Plan (KFHP). Out-of-network Provider coverage is underwritten by Kaiser Permanente Insurance Company (KPIC).