

Cigna PA Regulatory Reporting 2023

	Pre-Certifications Approved	Pre-Certifications Denied	Total Pre-Certifications	Denied Pre-Certifications Overturned on Appeal	Denied Pre-Certifications Upheld on Appeal
Number of Pre-Certifications	18	5	23	0	0

Category	Pre-Certifications Approved	Pre-Certifications Denied	Total Pre-Certifications	Denied Pre-Certifications Overturned on Appeal	Denied Pre-Certifications Upheld on Appeal
Ambulance			-		
DME Referral (Durable Medical Equipment)			-		
Home Health Care	1		1		
Hospice			-		
Inpatient Behavioral Health			-		
Inpatient Hospice			-		
Inpatient Rehab			-		
Inpatient Service	8	1	9		
Inpatient Transplant			-		
Medication Review	2	2	4		
Observation	1		1		
Outpatient Behavioral Health			-		
Outpatient Service	5	2	7		
Outpatient Surgery	1		1		
Outpatient Transplant			-		
PT/OT/ST			-		
Skilled Nursing Facility			-		
TOTAL	18	5	23	-	-

Denial Reason	Total
Non-Covered Service	1
Not Medically Necessary per Physician Review	4
Grand Total	5